Action means a termination, suspension, or reduction of Medicaid eligibility or covered services. It also means determinations by skilled nursing facilities and nursing facilities to transfer or discharge residents and adverse determinations made by a State with regard to the preadmission screening and annual resident review requirements of section 1919(e)(7) of the

Adverse determination means a determination made in accordance with sections 1919(b)(3)(F) or 1919(e)(7)(B) of the Act that the individual does not require the level of services provided by a nursing facility or that the individual does or does not require specialized services.

Date of action means the intended date on which a termination, suspension, reduction, transfer or discharge becomes effective. It also means the date of the determination made by a State with regard to the preadmission screening and annual resident review requirements of section 1919(e)(7) of the Act.

*De novo hearing* means a hearing that starts over from the beginning.

Evidentiary hearing means a hearing conducted so that evidence may be presented.

*Notice* means a written statement that meets the requirements of §431.210.

Request for a hearing means a clear expression by the applicant or recipient, or his authorized representative, that he wants the opportunity to present his case to a reviewing authority.

[44 FR 17932, Mar. 29, 1979, as amended at 57 FR 56505, Nov. 30, 1992]

## $\S 431.202$ State plan requirements.

A State plan must provide that the requirements of §§ 431.205 through 431.246 of this subpart are met.

### §431.205 Provision of hearing system.

- (a) The Medicaid agency must be responsible for maintaining a hearing system that meets the requirements of this subpart.
- (b) The State's hearing system must provide for—
  - (1) A hearing before the agency; or

- (2) An evidentiary hearing at the local level, with a right of appeal to a State agency hearing.
- (c) The agency may offer local hearings in some political subdivisions and not in others.
- (d) The hearing system must meet the due process standards set forth in *Goldberg v. Kelly,* 397 U.S. 254 (1970), and any additional standards specified in this subpart.

# §431.206 Informing applicants and recipients.

- (a) The agency must issue and publicize its hearing procedures.
- (b) The agency must, at the time specified in paragraph (c) of this section, inform every applicant or recipient in writing—
  - (1) Of his right to a hearing;
- (2) Of the method by which he may obtain a hearing; and
- (3) That he may represent himself or use legal counsel, a relative, a friend, or other spokesman.
- (c) The agency must provide the information required in paragraph (b) of this section—(1) At the time that the individual applies for Medicaid;
- (2) At the time of any action affecting his or her claim;
- (3) At the time a skilled nursing facility or a nursing facility notifies a resident in accordance with §483.12 of this chapter that he or she is to be transferred or discharged; and
- (4) At the time an individual receives an adverse determination by the State with regard to the preadmission screening and annual resident review requirements of section 1919(e)(7) of the Act.

[44 FR 17932, Mar. 29, 1979, as amended at 57 FR 56505, Nov. 30, 1992; 58 FR 25784, Apr. 28, 1993]

#### NOTICE

## § 431.210 Content of notice.

- A notice required under §431.206 (c)(2), (c)(3), or (c)(4) of this subpart must contain—
- (a) A statement of what action the State, skilled nursing facility, or nursing facility intends to take;
- (b) The reasons for the intended action:

#### §431.211

- (c) The specific regulations that support, or the change in Federal or State law that requires, the action;
  - (d) An explanation of—
- (1) The individual's right to request an evidentiary hearing if one is available, or a State agency hearing; or
- (2) In cases of an action based on a change in law, the circumstances under which a hearing will be granted; and
- (e) An explanation of the circumstances under which Medicaid is continued if a hearing is requested.

[44 FR 17932, Mar. 29, 1979, as amended at 57 FR 56505, Nov. 30, 1992]

#### § 431.211 Advance notice.

The State or local agency must mail a notice at least 10 days before the date of action, except as permitted under §§ 431.213 and 431.214 of this subpart.

## § 431.213 Exceptions from advance notice.

The agency may mail a notice not later than the date of action if—

- (a) The agency has factual information confirming the death of a recipient:
- (b) The agency receives a clear written statement signed by a recipient that—
  - (1) He no longer wishes services; or
- (2) Gives information that requires termination or reduction of services and indicates that he understands that this must be the result of supplying that information;
- (c) The recipient has been admitted to an institution where he is ineligible under the plan for further services;
- (d) The recipient's whereabouts are unknown and the post office returns agency mail directed to him indicating no forwarding address (See §431.231 (d) of this subpart for procedure if the recipient's whereabouts become known);
- (e) The agency establishes the fact that the recipient has been accepted for Medicaid services by another local jurisdiction, State, territory, or commonwealth;
- (f) A change in the level of medical care is prescribed by the recipient's physician;
- (g) The notice involves an adverse determination made with regard to the preadmission screening requirements of section 1919(e) (7) of the Act; or

(h) The date of action will occur in less than 10 days, in accordance with \$483.12(a)(5)(ii), which provides exceptions to the 30 days notice requirements of \$483.12(a)(5)(i).

[44 FR 17932, Mar. 29, 1979, as amended at 57 FR 56505, Nov. 30, 1992; 58 FR 25784, Apr. 28, 1993]

## §431.214 Notice in cases of probable fraud.

The agency may shorten the period of advance notice to 5 days before the date of action if—

- (a) The agency has facts indicating that action should be taken because of probable fraud by the recipient; and
- (b) The facts have been verified, if possible, through secondary sources.

## RIGHT TO HEARING

#### § 431.220 When a hearing is required.

- (a) The agency must grant an opportunity for a hearing to:
- (1) Any applicant who requests it because his claim for services is denied or is not acted upon with reasonable promptness;
- (2) Any recipient who requests it because he or she believes the agency has taken an action erroneously;
- (3) Any resident who requests it because he or she believes a skilled nursing facility or nursing facility has erroneously determined that he or she must be transferred or discharged; and
- (4) Any individual who requests it because he or she believes the State has made an erroneous determination with regard to the preadmission and annual resident review requirements of section 1919(e)(7) of the Act.
- (b) The agency need not grant a hearing if the sole issue is a Federal or State law requiring an automatic change adversely affecting some or all recipients.

[44 FR 17932, Mar. 29, 1979, as amended at 57 FR 56505, Nov. 30, 1992]

## § 431.221 Request for hearing.

- (a) The agency may require that a request for a hearing be in writing.
- (b) The agency may not limit or interfere with the applicant's or recipient's freedom to make a request for a hearing.